



## **ON CAMPUS DRIVE BY E-TECH**

(Only for MEFGI Students)

|                                      | COMPANY CAMPUS DRIVE DETAIL  |
|--------------------------------------|--|
| <b>Company Name</b>                  | E-TECH   |
| Date                                 | 23 <sup>rd</sup> September, 2016 (Friday)  |
| Time                                 | 9:45 AM  |
| Venue                                | Auditorium, PG Building, MEFGI.  |
|                                      | JOB DESCRIPTION  |
| Designation                          | Online Chat Representative (Click2Chat)  |
| Salary Package                       | INR 1.8 to 2.4 LPA   |
| Location                             | Gandhinagar  |
| Skills Required  Job Description     | <ul> <li>Should have good command over English</li> <li>Take and engage chats to prospective customers in designated market area to qualify leads and explain type of service or product offered.</li> <li>Communicate with current and prospective customers using Internet and different software to give information and answer questions regarding current promotions and new or upgraded products.</li> <li>Quote prices and encourages customers to buy.</li> <li>Secures and places orders with others for filling and arranges delivery date. Enter names, addresses, purchases, and reactions of prospects solicited into computer database system.</li> <li>Follow up with customers to assure satisfaction, respond to queries, solicit further sales, and solve or refer problems.</li> <li>Prepare report on sales activities - Sales Tracker.</li> <li>Build strong relationships with Team Leader, and team members.</li> <li>Be open and responsive to consistent coaching, take an active role in performance planning and goal setting. Be flexible in an environment by championing and embracing change</li> </ul> |
| Other Information  Selection Process | Open to work in any shift  • Pre Placement Talk  • Essay Writing  • Personal Interview (Technical + HR)  • Typing Test  ELIGIBILITY PARAMETERS   |
| Education                            | • B.E. (All Branches) – 2017 Batch.  |
| Education<br>Qualification           | No percentage criteria   |
|                                      | TO PARTICIPATE   |
| Registration Process                 | Interested candidates need to register on below given link by 11 AM of 21st September, 2016.  Link: https://goo.gl/forms/4w0Txyb2gYdnB4ol1   |
| Placement Cell<br>Contact Person     | Poonam Panchamia M: 9099939589   |





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## **ABOUT E-TECH:**

Etech is a leading provider of intelligent sales and service solutions utilizing inbound and outbound voice and web chat. For over a decade, they have been helping companies cost effectively acquire new customers and maximize profits by servicing and growing existing customers. They are a Tier One preferred provider for Fortune 500 companies. With over 2500 strong workforce working at our 9 global centers spread across US, Jamaica, and India and rapidly expanding its operations. Etech offers a wide assortment of Business Process Solutions including: Customer Interaction and Quality Assurance services, IT Services, Development and Value-added services.

For more details, visit <a href="http://www.etechgs.com/">http://www.etechgs.com/</a>

Dr. Gaurav Gandhi

Sr. Manager: Placement Cell