

OFF CAMPUS BY CONVERGYS INDIA SERVICES

COMPANY CAMPUS DRIVE DETAIL	
Company Name	Convergys India Services Pvt. Ltd.
Date	27 th March, 2017
Venue	Telephonic interview at your place
JOB DESCRIPTION	
Job Profile	Technical Support Associate
Package (CTC)	up to Rs 24,500/- (in-hand) & attractive Incentives amount
Job Description	Inbound Technical Support. Interface with Customers via Inbound or Outbound calls or the Internet for the purpose of resolving routine problems with products or services like Internet, DTH or Desktop.
Roles & Responsibilities	<ul style="list-style-type: none"> Greet Customers in a courteous, friendly, and professional manner using agreed upon procedures. Clarify Customer requirements; probe for and confirm understanding of requirements or problem. Support Customers across Telecommunication, Financial Services, Healthcare and Technology vertical. Troubleshoot Customer issues related to internet broadband, cable, DTH, modem, router, mobile handset etc.
Work Location	Gurgaon (Delhi NCR)
Selection Process	<ul style="list-style-type: none"> Telephonic Skype
ELIGIBILITY PARAMETERS	
Education Qualification	BE (All branches) 2017 Pass outs
Eligibility Criteria	<ul style="list-style-type: none"> Excellent verbal and written communication skills Ready to work in shifts (Night shift as well)
TO PARTICIPATE	
Registration Process	Interested students need to register online on below given link by 26 th March, 2017 (Sunday). Link: https://goo.gl/forms/xO2r490HMDITmp8R2
Documents Required	Students must carry the following for the recruitment process: <ol style="list-style-type: none"> 2 Recent Photographs 2 Set of updated resume Photocopy of all academic records and till date semester mark sheets College ID Card to be displayed through the process
Placement Cell Contact Person	Mr. Mayuresh Cholkar M-08806319278

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ABOUT COMPANY

Convergys delivers consistent, quality customer experiences in 47 languages and from more than 150 locations around the globe. We partner with our clients to improve customer loyalty, reduce costs, and generate revenue through an extensive portfolio of capabilities, including customer care, analytics, tech support, collections, home agent, and end-to-end selling. We are committed to delighting our clients and their customers, delivering value to our shareholders, and creating opportunities for our talented, caring employees, 130,000-strong in 31 countries around the world. For more details, visit www.convergys.com

Dr. Gaurav Gandhi
Sr. Manager – Placement Cell