

OFF CAMPUS DRIVE BY AGS TRANSACT TECHNOLOGIES (Only for MEFGI Students)

COMPANY CAMPUS DRIVE DETAIL	
Company Name	AGS Transact Technologies Ltd.
Date & Time	6 th December, 2016
Venue	nFDL nuFuture Digital India Ltd, 1 st floor, above D-mart, City gold entertainment Ltd, Motera stadium road, Motera, Ahmedabad – 380005.
JOB DESCRIPTION	
Designation	1. Trainee - Application Support engineer 2. Engineer – Customer Support
Salary Package (CTC)	1.7 LPA (Net take home Rs. 14000)
Job Description	<p>1. Trainee - Application Support engineer</p> <ul style="list-style-type: none"> Available to attend operations as per the timings and shift roster To accept incident with tickets from users, BMC Tools, TL and to act for resolution within agreed timeline To attend the applications calls, verify the problem and to fix it remotely on Linux, Dot Net, MS-SQL and other applications To manage end user & Customer satisfaction and Relationship To maintain service quality – to correctly attend, categorize and escalate all incidents <p>2. Engineer – Customer Support</p> <ul style="list-style-type: none"> Availability – To attend Operations as per the timings and shift roster To accept incident with tickets from users, BMC Tools, TL and to act for resolution within agreed timeline. Software troubleshooting and support at the center To update, close and assign the calls using Portal Incident required Vendor Support – to assign the call to the vendor and follow up To maintain daily, weekly check lists and other reports and to provide it to TL on regular basis To manage end user & Customer satisfaction and Relationship To maintain service quality – to correctly attend, categorize and escalate all incidents Resolving incidents within established time lines Located at one location and he has to take care his surrounding sites IT Support. Maintaining Customer satisfaction and cordial relationship with business team Working in 3 shifts... support timing 8 AM to 12:30 AM mid night
Location	Ahmedabad
Selection Process	Written Test + Personal Interview (Technical + HR)
ELIGIBILITY PARAMETERS	
Education Qualification	BE (CE/IT/EC) – 2017 Batch

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Eligibility Criteria	No such percentage cut off
	TO PARTICIPATE
Registration Process	Interested students need to register on below link by 3 PM of 26th October, 2016 . Link: https://goo.gl/forms/CAJ1hzCuABkNcKPo2
Placement Cell Contact Person	Ms. Poonam Panchamia M. 9099939589

About the Company

For More details, visit www.agsindia.com

Dr. Gaurav Gandhi
Sr. Manager - Placement Cell