

OFF CAMPUS DRIVE BY AMAZON

COMPANY CAMPUS DRIVE DETAIL	
Company Name	AMAZON
Date	28 th March, 2016 (Monday)
Time	10:00 AM
JOB DESCRIPTION	
Designation	Customer Service Associate
Salary Package	Rs. 2.07 LPA Additional Benefits: Transport Allowance + Night Shift Allowance + Sodexo Meal Coupons + Over Time benefits
Job Location	Pune
Job Description	Job of Customer Service Associate involves communicating with customers through different mediums (Email, Chat and Phone) by utilizing a variety of software tools to navigate customer accounts, research and review policies and communicate effective solutions in a fun and fast paced environment
Skills Required	<ul style="list-style-type: none"> • Excellent communication (written and verbal) • Comprehension and problem solving skills • Familiarity with MS-Office, Internet Explorer • Good typing skills. • Willing to work in a 24*7 environment
Selection Process	<ul style="list-style-type: none"> • Online Test • Personal Interview (Technical + HR)
ELIGIBILITY PARAMETERS	
Education Qualification	B.E./M.E. (CE/IT/EC/EE/Civil/Mech) - 2016 Batch
Eligibility Criteria	No suck percentage cut off
TO PARTICIPATE	
Registration Process	Interested students have to register on below link by 9:00 AM of 21 st March, 2016. LINK: http://goo.gl/forms/cegtF5HL20
Documents Required	Students must carry the following documents for the recruitment process: <ol style="list-style-type: none"> 1. 2 Recent Photographs 2. 2 Set of updated resume 3. Any 1 valid photo id proof 4. Photocopy of all academic records and till date semester mark sheets 5. College ID Card to be displayed through the process
Placement Cell Contact Person	Poonam Panchamia - 9099939589

For more details, visit www.amazon.in

Dr. Gaurav Gandhi
Sr. Manager – Placement Cell