

ON CAMPUS DRIVE BY E-TECH (Only for MEFGI Students)

COMPANY CAMPUS DRIVE DETAIL	
Company Name	E-TECH
Date	19 TH January, 2017 at 9:30 AM
Venue	Auditorium, PG Building, MEFGI.
JOB DESCRIPTION	
Designation	Online Chat Representative (Click2Chat)
Salary Package	INR 1.8 to 2.4 LPA
Location	Gandhinagar
Skills Required	Should have good command over English
Job Description	<ul style="list-style-type: none"> Take and engage chats to prospective customers in designated market area to qualify leads and explain type of service or product offered. Communicate with current and prospective customers using Internet and different software to give information and answer questions regarding current promotions and new or upgraded products. Quote prices and encourages customers to buy. Secures and places orders with others for filling and arranges delivery date. Enter names, addresses, purchases, and reactions of prospects solicited into computer database system. Follow up with customers to assure satisfaction, respond to queries, solicit further sales, and solve or refer problems. Prepare report on sales activities - Sales Tracker. Build strong relationships with Team Leader, and team members. Be open and responsive to consistent coaching, take an active role in performance planning and goal setting. Be flexible in an environment by championing and embracing change
Other Information	Open to work in any shift
Selection Process	<ul style="list-style-type: none"> Pre Placement Talk Essay Writing Personal Interview (Technical + HR)
ELIGIBILITY PARAMETERS	
Education Qualification	<ul style="list-style-type: none"> B.E. (All Branches) – 2017 Batch. No percentage criteria
TO PARTICIPATE	
Registration Process	Interested candidates need to register on below given link by 11 AM of 17 th January, 2017: Link: https://goo.gl/forms/VFsJLMsrMtaOp5lO2
Placement Cell Contact Person	Keyur Desai - 9099040463

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ABOUT E-TECH:

Etech is a leading provider of intelligent sales and service solutions utilizing inbound and outbound voice and web chat. For over a decade, they have been helping companies cost effectively acquire new customers and maximize profits by servicing and growing existing customers. They are a Tier One preferred provider for Fortune 500 companies. With over 2500 strong workforce working at our 9 global centers spread across US, Jamaica, and India and rapidly expanding its operations. Etech offers a wide assortment of Business Process Solutions including: Customer Interaction and Quality Assurance services, IT Services, Development and Value-added services.

For more details, visit <http://www.etechgs.com/>

Dr. Gaurav Gandhi
Sr. Manager: Placement Cell