

POOL CAMPUS DRIVE NOTICE of ECLINICAL WORKS INDIA PVT LTD

COMPANY CAMPUS DRIVE DETAIL	
Company Name	eClinicalWorks India Pvt. Ltd
Date	29 th December 2014
Time	1 PM
Venue	Seminar hall, MEFGI, Rajkot
JOB DESCRIPTION	
Designation	Software Specialist (Technical Support)
Salary Package	Rs.2.50 Lacs per annum
Location	Ahmedabad
Selection Process	Pre-placement talk + Written test + Technical / Personal interview
Other Info.	
ELIGIBILITY PARAMETERS	
Education Qualification	BE/B.Tech- CE/IT, ME/MTech – CE/IT, BCA, MCA, BSc IT, MSc IT - 2015.
Other Technical Specifications	Please read all 4 pages of notice.
TO PARTICIPATE	
Registration Process	Submit the form on following link. Link: http://goo.gl/forms/xlj8o0yz8k
Documents Required	2 sets of CV + College ID Card + 2 Passport size photographs + All academic credentials
TIPO Contact Person	Gaurav Gandhi M: 09687680240 E: gaurav.gandhi@marwadieducation.edu.in

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About eClinicalWorks

eClinicalWorks is a privately-held, profitable company that focuses on establishing long-term relationships with customers. Our software is used by doctors and their staff in smallest to the largest set up in the USA. eClinicalWorks is a leader in ambulatory clinical solutions. Our solutions extend the use of Electronic Health Records (EHR) beyond practice (clinic/hospital) walls with the latest technologies and create community-wide records. Our core products are Electronic Medical Records (EMR) and Practice Management (PM).

Our revenues for 2011 exceeded \$200 million. We have an established customer base of more than 60,000 physicians and 370,000 plus medical professionals across all 50 states. We have one of the highest customer retention and customer satisfaction ratios in the industry. One in five citizens of the USA is treated by doctors using eClinicalWorks.

eClinicalWorks employs more than 1900 people across its locations. We are headquartered in Westborough, Massachusetts, USA. We also have offices in New York, Atlanta, Chicago, California, Mumbai and Ahmedabad. We have a large infrastructure with more than 14 data centers across the USA.

We are a product based company designing and implementing our own Software. We are very rapid in research & development and innovation in the HealthCare IT industry. We believe in providing growth to our employees within the company.

eClinicalWorks is a highly decorated technology and company, winning numerous awards over the years, including being recognized by IDC and named to Inc. Magazine's Inc. 500 list of the fastest-growing private companies. Its customers are also being recognized for the success they have had using eClinicalWorks, with six customers receiving HIMSS Davies Awards during the past four years, which honor excellence in implementing electronic health record (EHRs).

Vision

"To run eClinicalWorks as an independent, profitable, successful and private organization for years to come"

Mission

"To make a change by dedicating our professional careers to improving healthcare by providing technology and services to reduce costs, reduce errors and improve the quality of care"

eClinicalWorks Ahmedabad

Ahmedabad operations of eClinicalWorks India Pvt. Ltd. started from April 2009. We have close to 400 employees at our Ahmedabad office. We are at a prime location of the city with one of the finest offices with a pleasant and lively atmosphere to work. We have one of the finest infrastructures established to provide high-end technologies and

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resources to perform your best. We provide rigorous technical training along with giving on job training to ensure you are fully-equipped with knowledge and confidence that you need.

Software Specialist (Technical Support)

Job Functions / Responsibilities:

- Find technical solutions on issues or queries related to unknown or new scenarios
- Meet set SLAs
- Manage relationships with clients
- Work with cross-functional teams as and when required
- Keep up-to-date with all eClinicalWorks products and its enhancements
- Maintain excellent customer satisfaction level
- Other duties as assigned

Skills Required:

- Bachelors or Masters Degree in Computer Science or Information Technology or a related field (such as BE, BTech, MTech, BCA, MCA, BSc IT, MSc IT)
- Proficient with relational databases (SQL Queries)
- Excellent knowledge on basic RDBMS Concepts
- Knowledge / Experience with Java or .Net (OOPs Concepts)
- Experience with Internet Protocols, HTTP / HTTPS
- Knowledge of basic networking fundamentals
- Experience with XML / XSL
- Experience with Web Application Server(s)
- Understanding of multi-tier web architecture
- Knowledge of SQL Server 2005, 2008 and My SQL
- Knowledge of server side programming using VB/ COM, .Net and/or Java would be an advantage
- Prior technical support experience shall be an advantage
- Prompt, responsive, responsible and friendly approach to customer situations

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Other Skills / Abilities:

- Professional telephone etiquettes
- Ability to balance multiple priorities
- Ability to handle difficult situations
- Hard working smart individual
- Eager to learn new things
- Excellent customer service orientation
- Strong analytical and problem solving skills
- Excellent attitude and spirit of cooperation
- Strong interpersonal and communications skills
- Ready to work in 24*7 Shifts

Very Important Information for Job Seekers:

1. We are aiming to hire final semester students from Computer Engineering and Information Technology branches
2. The selected students will be deputed at our Ahmedabad office
3. They are required to give live software support to our Clients in the USA. They will be designated as Software Specialists taking care of technical support by solving Database, JSP etc related issues
4. We seek people having good command over English language
5. We will be conducting technical test based on database, networking, tomcat, etc. and those who qualify will undergo technical interview
6. They will be required to work primarily in evening / night shifts, as decided by the management
7. The selected candidates would require signing an 18 months service agreement
8. Saturdays and Sundays will be week-offs after the completion of the initial training period
9. Company would be providing door to door pick-up and drop-off facility to all the employees free of cost
10. The starting CTC will be Rs.2.50 Lacs per annum

For any query please write on placements@marwadieducation.edu.in

K.S.R. SWAMY
Corporate Manager

KRUNAL PATEL
Manager-Placements