

OFF CAMPUS DRIVE BY SUKHADAAM INFOTECH (Only for MEFGI Students)

COMPANY CAMPUS DRIVE DETAIL	
Company Name	Sukhadaam InfoTech Pvt. Ltd.
Date	11 th February, 2017 (Saturday)
Time	Between 1 PM to 5 PM
Venue	201, Shree Gayatri Arcade, Opp. Flowrence Hospital, Rajnagar Cross Road, Rajkot - 360004, Gujarat.
JOB DESCRIPTION	
Profile	Customer Relations Executive (CRE)
Salary Package (CTC)	The salary would be Rs.15000/- per month. But if the candidate is not experienced, then the first 4 months would be the training period during which a stipend of Rs.6000/- per month would be given to them. After the training period there would be probation of 4 months during which a salary of Rs.10000/- per month would be paid. There would be 100% through from training to probation. Based on their performance during the probation they will be appointed with a salary of Rs.15000/- per month.
Location	Rajkot
Job Description	<ul style="list-style-type: none"> • Providing help and advice to customers using your organization's products or services. • Communicating courteously with customers by email. • Investigating and solving customers' problems, which may be complex or long-standing problems that have been passed on by customer service assistants. • Issuing refunds or compensation to customers. • Keeping accurate records of discussions or correspondence with customers. • Analysing statistics or other data to determine the level of customer service your organization is providing. • Writing reports analysing the customer service that your organization provides. • Developing feedback or complaints procedures for customers to use. • Improving customer service procedures, policies and standards for your organization or department. • Meeting with other managers to discuss possible improvements to customer service. • Learning about your organization's products or services and keeping up to date with changes. • Keeping ahead of developments in customer service by reading relevant journals, going to meetings and attending courses.

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Selection Process	<ul style="list-style-type: none"> • Written Test • Personal Interview
ELIGIBILITY PARAMETERS	
Education Qualification	<p>B.E. (All Branches) – 2017 Batch</p> <p>No percentage Cut Off</p> <p>Communication should be good</p> <p>Ready to work in any shifts (They work in 3 shifts)</p>
TO PARTICIPATE	
Registration Process	<p>Interested candidates need to register on below given link by 10:00 AM of 10th February, 2017 (Friday).</p> <p>Link: https://goo.gl/forms/IW6ykuN6p4mXbPZB2</p>
Placement Cell Contact Person	<p>Poonam Panchamia</p> <p>M: 9099939589</p>

ABOUT THE COMPANY:

Sukhadaam InfoTech Pvt. Ltd. is India's most immensely colossal concept design company for diminutive scale business, having the customer base in 173 countries and more than 110K+ Projects consummated in a diminutively minuscule time of 3 years.

For more details, visit <http://sukhadaam.com>

Dr. Gaurav Gandhi
Sr. Manager: Placement Cell